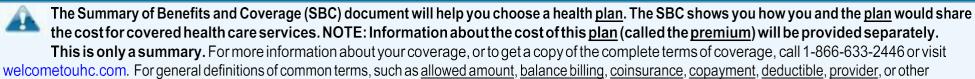
UnitedHealthcare



underlined terms, see the Glossary. You can view the Glossary at www.healthcare.gov/sbc-glossary/ or call 1-866-487-2365 to request a copy.

| Important Questions | Answers | Why This Matters: |
|---|--|---|
| What is the overall deductible? | <u>Network</u> : \$0 <u>Out-of-Network</u> : \$2,000 Individual / \$4,000 Family Per policy year. | Generally, you must pay all of the costs from <u>providers</u> up to the <u>deductible</u> amount before this <u>plan</u> begins to pay. If you have other family members on the <u>plan</u> , each family member must meet their own individual <u>deductible</u> until the total amount of <u>deductible</u> expenses paid by all family members meets the overall family <u>deductible</u> . |
| Are there services covered before you meet your <u>deductible</u> ? | Yes. <u>Preventive Care Services</u> and categories with a <u>copay</u> are covered before you meet your <u>deductible</u> . | This <u>plan</u> covers some items and services even if you haven't yet met the annual <u>deductible</u> amount. But a <u>copayment</u> or <u>coinsurance</u> may apply. For example, this <u>plan</u> covers certain <u>preventive services</u> without <u>cost-sharing</u> and before you meet your <u>deductible</u> . See a list of covered <u>preventive services</u> at <u>www.</u> <u>healthcare.gov/coverage/preventive-care-benefits/</u> . |
| Are there other deductibles for specific services? | No. | You don't have to meet <u>deductibles</u> for specific services. |
| What is the <u>out-of-pocket</u> <u>limit</u> for this <u>plan</u> ? | <u>Network</u> : \$2,500 Individual / \$5,000 Family <u>Out-of-Network</u> : \$5,000 Individual / \$10,000 Family Per policy year. | The <u>out-of-pocket limit</u> is the most you could pay in a year for covered services. If you have other family members in this <u>plan</u> , they have to meet their own <u>out-of-pocket limits</u> until the overall family <u>out-of-pocket limit</u> has been met. |
| What is not included in the <u>out-of-pocket limit</u> ? | Premiums, <u>balance-billing</u> charges, health care this <u>plan</u> doesn't cover and penalties for failure to obtain <u>preauthorization</u> for services. | Even though you pay these expenses, they don't count toward the <u>out-of-pocket</u> <u>limit</u> . |
| Will you pay less if you use a <u>network provider</u> ? | Yes. See <u>www.myuhc.com</u> or call 1-866-633-2446 for a list of <u>network providers</u> . | This <u>plan</u> uses a <u>provider network</u> . You will pay less if you use a <u>provider</u> in the <u>plan's network</u> . You will pay the most if you use an <u>out-of-network provider</u> , and you might receive a bill from a <u>provider</u> for the difference between the <u>provider's</u> charge and what your <u>plan</u> pays (<u>balance billing</u>). Be aware, your <u>network provider</u> might use an <u>out-of-network provider</u> for some services (such as lab work). Check with your <u>provider</u> before you get services. |

| All copayme | All copayment and coinsurance costs shown in this chart are after your deductible has been met, if a deductible applies. | | | | | | | |
|--|--|--|--|--|--|--|--|--|
| Common Medical | Services You | What You | ı Will Pay | Limitations, Exceptions, & Other Important Information | | | | |
| Event | May Need | Network Provider (You will pay the least) | Out-of-Network Provider (Youwillpaythemost) | | | | | |
| If you visit a health care <u>provider's</u> office or clinic | Primary care visit to treat an injury or illness | \$10 <u>copay</u> per visit, <u>deductible</u> does not apply | 20% <u>coinsurance</u> | Virtual Visits - \$10 <u>copay</u> per visit by a Designated Virtual <u>Network Provider</u> , <u>deductible</u> does not apply. No virtual coverage <u>out-of-network</u> . Office Visit cost share applies to any other Telehealth service based on <u>provider</u> type. If you receive services in addition to office visit, additional <u>copays</u> , <u>deductibles</u> or <u>coinsurance</u> may apply e.g. surgery. | | | | |
| | <u>Specialist visit</u> | \$35 <u>copay</u> per visit, <u>deductible</u> does not apply | 20% <u>coinsurance</u> | If you receive services in addition to office visit, additional <u>copays</u> , <u>deductibles</u> or <u>coinsurance</u> may apply e.g. surgery. | | | | |
| | Preventive care/ screening/ immunization | No Charge | 20% <u>coinsurance</u> | You may have to pay for services that aren't preventive. Ask your <u>provide</u> r if the services needed are preventive. Then check what your <u>plan</u> will pay for. | | | | |
| If you have a test | Diagnostic test (x- ray, blood work) | No Charge | 20% <u>coinsurance</u> | Preauthorization is required out-of-network for certain services. | | | | |
| | Imaging (CT/PET scans, MRIs) | No Charge | 20% <u>coinsurance</u> | Preauthorization is required out-of-network. | | | | |

| Common Medical | Services You | What You Will | Limitations, Exceptions, & Other Important | | | |
|--|---|---|--|--|--|--|
| Event | May Need Network Provider (You will pay the Out-of-Network Provider least) (Youwillpaythemost) | | Out-of-Network Provider (Youwillpaythemost) | Information | | |
| If you need drugs to treat your illness or condition More information about <u>prescription</u> drug coverage is available at | Tier 1 - Your Lowest Cost Option | Retail: \$15 <u>copay,</u> <u>deductible</u> does not apply. Mail-Order: \$30 <u>copay</u> , <u>deductible</u> does not apply. | Retail: \$15 <u>copay,</u> <u>deductible</u> doesnot apply. | <u>Provider</u> means pharmacy for purposes of this section. Retail: Up to a 31 day supply. Mail-Order: Up to a 90 day supply or Preferred 90 Day Retail <u>Network</u> Pharmacy. You may need to obtain certain drugs, including certain <u>specialty drugs</u> , from a pharmacy designated by us. Certain drugs may have a | | |
| welcometouhc.com | Tier2 - Your Mid- Range Cost Option | Retail: \$35 <u>copay</u> , <u>deductible</u> does not apply. Mail-Order: \$70 <u>copay</u> , <u>deductible</u> does not apply. | Retail: \$35 <u>copay</u> , <u>deductible</u> does not apply. | preauthorization requirement or may result in a higher cost. If you use an <u>out-of-network</u> pharmacy (including a mail order pharmacy), you may be responsible for any amount over the <u>allowed amount</u> . Certain preventive medications (including certain contraceptives) are covered at No Charge. See the website listed for information on drugs | | |
| | Tier3 - Your Mid- Range Cost Option | Retail: \$75 <u>copay</u> , <u>deductible</u> does not apply. Mail-Order: \$150 <u>copay</u> , <u>deductible</u> does not apply. | Retail: \$75 <u>copay,</u> <u>deductible</u> does not apply. | covered by your <u>plan</u> . Not all drugs are covered. You may be required to use a lower-cost drug(s) prior to benefits under your policy being available for certain prescribed drugs. If a dispensed drug has a chemically equivalent drug at a lower tier, the cost difference between drugs in addition to any applicable <u>copay</u> and/or <u>coinsurance</u> may be applied. | | |
| | Tier 4 - Your Highest Cost Option | Not Applicable | Not Applicable | | | |
| If you have outpatient surgery | Facility fee (e.g., ambulatory surgery center) | \$250 <u>copay</u> /service, <u>deductible</u> does not apply | 20% <u>coinsurance</u> | Preauthorization is required <u>out-of-network</u> for certain services. | | |

| Common Medical | Services You | What You Will | Limitations, Exceptions, & Other Important | |
|---|--|---|---|---|
| Event | May Need | Network Provider (You will pay the least) | | |
| | Physician/ surgeon fees | No Charge | 20% <u>coinsurance</u> | None |
| If you need immediate | Emergency room care | \$200 <u>copay</u> per visit, <u>deductible</u> does not apply | \$200 <u>copay</u> per visit, <u>deductible</u> does not apply | None |
| medical attention | Emergency medical transportation | No Charge | No Charge | None |
| | <u>Urgent Care</u> | \$50 <u>copay</u> per visit, <u>deductible</u> does not apply | 20% <u>coinsurance</u> | None |
| If you have a hospital stay | Facility fee (e.g., hospital room) | \$500 <u>copay</u> per admission, <u>deductible</u> does not apply | 20% <u>coinsurance</u> | Preauthorization is required out-of-network. |
| | Physician/ surgeon fees | No Charge | 20% <u>coinsurance</u> | None |
| If you need mental health, behavioral health, or substance abuse services | Outpatient services | \$10 <u>copay</u> per visit, <u>deductible</u> does not apply | 20% <u>coinsurance</u> | <u>Network</u> Partial <u>hospitalization</u> /intensive outpatient treatment: No Charge <u>Preauthorization</u> is required <u>out-of-network</u> for certain services. |
| | Inpatient services | No Charge | 20% <u>coinsurance</u> | Preauthorization is required out-of-network. |

| Common Medical | Services You | What You Will | Pay | Limitations, Exceptions, & Other Important |
|---|---|---|--|---|
| Event | May Need | Network Provider (You will pay the least) | Out-of-Network Provider (Youwillpaythemost) | Information |
| lf you are pregnant | Office Visits | No Charge | 20% <u>coinsurance</u> | Cost sharing does not apply for preventive services. |
| | Childbirth/delivery professional services | No Charge | 20% <u>coinsurance</u> | Depending on the type of service a <u>copayment</u> , <u>coinsurance</u> or <u>deductible</u> may apply. Maternity care may include tests and services described elsewhere in the SBC (i.e. ultrasound.) |
| | Childbirth/delivery facility services | \$500 <u>copay</u> per admission, <u>deductible</u> does not apply | 20% <u>coinsurance</u> | Inpatient <u>Preauthorization</u> applies <u>out-of-network</u> if stay exceeds 48 hours (C-Section: 96 hours). |
| If you need help recovering or have other special health needs | Home health care | No Charge | 20% <u>coinsurance</u> | Limited to 40 visits per policy year. <u>Preauthorization</u> is required <u>out-of-network</u> . |
| | Rehabilitation services | \$35 <u>copay</u> per visit, <u>deductible</u> does not apply | 20% <u>coinsurance</u> | Limits per policy year: Occupational, Speech, Pulmonary: 20 visits each; Cardiac: 36 visits; Physical: 30 visits. <u>Preauthorization</u> is required <u>out-of-network</u> for certain services. |
| | <u>Habilitative</u> services | No Charge | 20% <u>coinsurance</u> | Services are provided under and limits are combined with <u>Rehabilitation Services</u> above. <u>Preauthorization</u> is required <u>out-of-network</u> for certain services. |
| | <u>Skilled nursing</u> <u>care</u> | No Charge | 20% <u>coinsurance</u> | Limited to 60 days per policy year (combined with inpatient rehabilitation). <u>Preauthorization</u> is required <u>out-of-network</u> . |
| | <u>Durable medical</u> equipment | No Charge | 20% <u>coinsurance</u> | Preauthorization is required <u>out-of-network</u> for DME over \$1,000. |
| | Hospice services | No Charge | 20% <u>coinsurance</u> | <u>Preauthorization</u> is required <u>out-of-network</u> before admission for an Inpatient Stay in a hospice facility. |

| Common Medical Services You | | What You Will | Limitations, Exceptions, & Other Important | |
|---------------------------------------|----------------------------|---|--|---|
| Event | May Need | Network Provider (You will pay the least) | Out-of-Network Provider (Youwillpaythemost) | Information |
| If your child needs dental or eyecare | Children's eye exam | Not Covered | Not Covered | No coverage for Children's eye exams. |
| | Children's glasses | Not Covered | Not Covered | No coverage for Children's glasses. |
| | Children's dental check-up | Not Covered | Not Covered | No coverage for Children's dental check-up. |

Excluded Services & Other Covered Services:

Services Your Plan Generally Does NOT Cover (Check your policy or plan document for more information and a list of any other excluded services.)

Cosmetic Surgery

Long Term Care

- Dental Care
- Glasses

- Non-emergency care when traveling outside -
- the US

- Routine Eye Care
- Routine foot care Except as covered for Diabetes
- Weight loss programs

Other Covered Services (Limitations may apply to these services. This isn't a complete list. Please see your <u>plan</u> document.)

| Acupuncture | Chiropractic (manipulative) care - 30 visits per | Infertility Treatment - Limited to \$30,000 per |
|---|--|---|
| Bariatric surgery – limited to \$35,000 per | policy year | lifetime |
| lifetime. | Hearing aids - \$2,500 per 3 years | Private duty nursing - 25 days per policy |
| | | year Outpatient only |

Your Rights to Continue Coverage: There are agencies that can help if you want to continue your coverage after it ends. The contact information for those agencies is: U.S. Department of Labor, Employee Benefits Security Administration at 1-866-444-3272 or www.dol.gov/ebsa, or the U.S. Department of Health and Human Services at 1-877-267-2323 x61565 or www.cciio.cms.gov. Other coverage options may be available to you, too including buying individual insurance coverage through the Health Care.gov or call 1-800-318-2596.

Your Grievance and Appeals Rights: There are agencies that can help if you have a complaint against your <u>plan</u> for denial of <u>claim</u>. This complaint is called a <u>grievance</u> or <u>appeal</u>. For more information about your rights, look at the explanation of benefits you will receive for that medical <u>claim</u>. Your <u>plan</u> documents also provide complete information on how to submit a <u>claim</u>, <u>appeal</u>, or a <u>grievance</u> for any reason to your <u>plan</u>. For more information about your rights, this notice, or assistance, contact: the Member Service number listed on the back of your ID card or <u>myuhc.com</u> or the Employee Benefits Security Administration at 1-866-444-3272 or <u>dol.gov/ebsa/healthreform</u>.

Additionally, a consumer assistance program may help you file your appeal. Contact <u>dol.gov/ebsa/healthreform</u>.

Does this plan provide Minimum Essential Coverage? Yes

<u>Minimum Essential Coverage</u> generally includes <u>plans</u>, <u>health insurance</u> available through the <u>Marketplace</u> or other individual market policies, Medicare, Medicaid, CHIP, TRICARE, and certain other coverage. If you are eligible for certain types of <u>Minimum Essential Coverage</u>, you may not be eligible for the <u>premium tax credit</u>. **Does this plan meet the Minimum Value Standards? Yes**

If your plan doesn't meet the <u>Minimum Value Standards</u>, you may be eligible for a <u>premium tax credit</u> to help you pay for a plan through the <u>Marketplace</u>. Language Access Services:

Spanish (Español): Para obtener asistencia en Español, llame al 1-866-633-2446

Traditional Chinese (中文): 如果需要中文的幫助, 請撥打這個號碼 1-866-633-2446

Navajo (Dine): Dinek'ehgo shika at'ohwol ninisingo, kwiijigo holne' 1-866-633-2446.

Pennsylvania Dutch (Deitsch): Fer Hilf griege in Deitsch, ruf 1-866-633-2446 uff.

Tagalog (Tagalog): Kung kailangan ninyo ang tulong sa Tagalog tumawag sa 1-866-633-2446.

Samoan (Gagana Samoa): Mo se fesoasoani i le Gagana Samoa, vala'au mai i le numera telefoni 1-866-633-2446.

Carolinian (Kapasal Falawasch): ngere aukke ghut alillis reel kapasal Falawasch au fafaingi tilifon ye 1-866-633-2446.

Chamorro (Chamoru): Para un ma ayuda gi finu Chamoru, a'gang 1-866-633-2446.

To see examples of how this <u>plan</u> might cover costs for a sample medical situation, see the next section.

4

This is not a cost estimator. Treatments shown are just examples of how this plan might cover medical care. Your actual costs will be different depending on the actual care you receive, the prices your providers charge, and many other factors. Focus on the cost sharing amounts (deductibles, copayments and coinsurance) and excluded services under the plan. Use this information to compare the portion of costs you might pay under different health plans. Please note these coverage examples are based on self-only coverage.

| Peg is Having a Baby (9 months of in- <u>network</u> pre-natal care and a ho delivery) | | Managing Jestine 2 Diabet (ayear of routine in- <u>Network</u> car Of well controlled condition) | | Mia's Simple Fracture (in- <u>network</u> emergency room visit and foll | |
|---|-------|---|-------|--|-------|
| The plan's overall <u>deductible</u> | \$0 | The plan's overall deductible | \$0 | The plan's overall deductible | \$0 |
| Specialist copay | \$35 | Specialist copay | \$35 | Specialist copay | \$35 |
| Hospital (facility) <u>copay</u> | \$500 | Hospital (facility) <u>copay</u> | \$500 | Hospital (facility) <u>copay</u> | \$500 |
| Other coinsurance | 0% | Other coinsurance | 0% | Other coinsurance | 0% |
| This EXAMPLE event includes services like: Specialist office visits (pre-natal care) Childbirth/Delivery Professional Services Childbirth/Delivery Facility Services | | This EXAMPLE event includes service <u>Primary care physician</u> office visits (including of education) Disgrestia tests (blood work) | | This EXAMPLE event includes services Emergency room care (including medical supp Diagnostic test (x-ray) | |

Diagnostic tests (ultrasounds and blood work) Specialist visit (anesthesia)

<u>Diagnostic tests</u> (blood work) Prescription drugs Durable medical equipment (qlucose meter)

Durable medical equipment (crutches) Rehabilitation services (physical therapy)

| Total Example Cost | \$12,700 | Total Example Cost | \$5,600 | Total Example Cost | \$2,800 | |
|--------------------------------|----------|---------------------------------|---------------------------------|----------------------------|---------------------------------|--|
| In thisexample, Peg would pay: | | In this example, Joe would pay: | In this example, Joe would pay: | | In this example, Mia would pay: | |
| Cost Sharing | | Cost Sharing | | Cost Sharing | | |
| <u>Deductibles</u> | \$0 | Deductibles | \$0 | Deductibles | \$0 | |
| <u>Copayments</u> | \$500 | <u>Copayments</u> | \$1,000 | <u>Copayments</u> | \$600 | |
| <u>Coinsurance</u> | \$0 | <u>Coinsurance</u> | \$0 | Coinsurance | \$0 | |
| What isn't covered | | What isn't covered | | What isn't covered | | |
| Limits or exclusions | \$60 | Limits or exclusions | \$0 | Limits or exclusions | \$0 | |
| The total Peg would pay is | \$560 | The total Joe would pay is | \$1,000 | The total Mia would pay is | \$600 | |